



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY
HEADQUARTERS, USA MEDICAL DEPARTMENT ACTIVITY
126 MISSOURI AVENUE
FORT LEONARD WOOD, MISSOURI 65473-8952

May 21, 2009

Office of the Commander

Dear Beneficiary:

I'm writing to share great news about our new **"The Choice is Yours"** campaign. We want to provide high-quality care for you and your family, and to maximize continuity of care (receiving treatment from the same provider each visit). At General Leonard Wood Army Community Hospital, our motto is "Making a difference - one patient at a time".

TRICARE policy requires all Fort Leonard Wood active-duty military members to enroll to a Primary Care Manager at General Leonard Wood Army Community Hospital. However, under **"The Choice is Yours"** option, all non-active-duty TRICARE Prime beneficiaries may choose to enroll to a network Primary Care Manager.

If you are currently an: (1) Active-duty family member; (2) Retiree or retiree family member; or (3) TRICARE Plus (over-65) member, you are eligible for **"The Choice is Yours"** option. For example, if you live in Rolla, Lebanon, Richland, St. Robert, Waynesville, etc. you can have a Primary Care Manager in your local town instead of having to travel to Fort Leonard Wood and compete with active-duty military members for acute, routine and wellness appointments.

"The Choice is Yours" campaign will run through July 1, 2009. If you decide to choose this option you will remain fully covered by TRICARE Prime. Nothing in the appointment-making process changes other than the phone number you call. Please see the attached document for detailed information on TRICARE Prime options. All other processes, including referrals for specialized care, remain the same. You can still have your prescriptions, labs and radiology procedures completed at General Leonard Wood Army Community Hospital, as well as specialty and inpatient care on a space-available basis. You will have the best of both worlds, so literally...**"The Choice is Yours"**.

Our TRICARE Service Center staff is standing by to assist if you want to change your Primary Care Manager. You can stop by building 470, room 2222 from 7:30 am - 4:30 pm, Monday - Friday or call 1-888-TRIWEST (1-888-874-9378). You can also visit www.triwest.com for more information.

At General Leonard Wood Army Community Hospital, we are committed to your total health; I believe our TRICARE network will meet all of your healthcare expectations. If you have additional questions, my point of contact is Ms. Evelyn Gray at (573) 596-0429.

Sincerely,


Judith Ruiz
Colonel, US Army
Commanding